

Message from the Board

This past year has been a year of growth and renewal at the Hanover Public Library as our new Trustees settled into their roles on the Board. The Strategic Plan, which was completed and adopted in September, establishing our objectives for the library for the next 5 years, consumed much of the year. Thank you to everyone in the community who completed a survey for this process. Your input is invaluable and is the guiding force behind everything we hope to achieve. Copies of our Strategic Plan are available at the library and our staff would be happy to show it off to you.

The Strategic Goals we adopted are:

- Being a Welcoming & Inspirational Place
- Being a Valued Community Partner
- Enriching Lives
- Efficient Operations & Great Place to Work

Our staff has been blooming with so many new ideas and ways of engaging with our community. Last year saw us at the Fall Fair and the Christmas Market for the first time and more involvement in the community is in store in 2024. We are also growing as a virtual community. Our Facebook and Instagram presence is expanding and the videos around the library with Blueberry Bear are a big hit.

The annual book sale was a tremendous success - our last at the Hanover Raceway. We can't say thank you enough to the dedicated volunteers who made it possible. Look for this year's book sale in October at Hope Community Church. We hope to welcome new volunteers to join our team. The Canadian Tire Hanging Basket Sale in May continues to be hugely popular, as always. Exciting new community partnerships and fundraising endeavours are on the horizon, and we are excited to launch our first Trivia Night Fundraiser in June.

The Hanover Public Library is more and more the hub of our community and the energy and excitement in the library is contagious. There are so many amazing programmes here for you. Come, enjoy and be a part of it.

BOARD MEMBERS for 2023-2026

Brenda Booth	Carol Hudson
Laurel Douma	Ruth Linnen
Edwin Haas	Jeannette Wilken
Kathi Maskell (chair)	



2023 Statistics

- 3,155 library members
- 44,855 item checkouts
- 6,969 people attended events
- 4,646 people used a computer
- 50,971 people visited the library
- 13,408 online checkouts

Hot Happenings in 2023:

- **Created a new Strategic Plan to guide us for the next 5 years**
- **First Open Mic event, brought poets from Port Elgin and Owen Sound, including the Owen Sound Poet Laureate**
- **Introduced new disc golf sets for circulation in coordination with the opening of a Disc Golf Course in Hanover Park**
- **Hired an adult programmer and re-started adult programming following the pandemic**
- **Raised 19k from fundraisers and donations**
- **Introduced and named Blueberry Bear**

HANOVER PUBLIC LIBRARY

Annual Report 2023



What are you saying about the library?

“ I find that the staff is very helpful when I need to access resources. The front desk staff are cheerful and welcoming. ”

So far the Library has been very convenient for me. I came from Mississauga Malton I can't believe the difference; Perfect. Good books and services. I have been here since 2011.

Keep hiring wonderful staff. We are relative newcomers to Hanover and are thrilled with the reception and service we have received.

Totally convenient and incredibly efficient. Awesome staff & services!

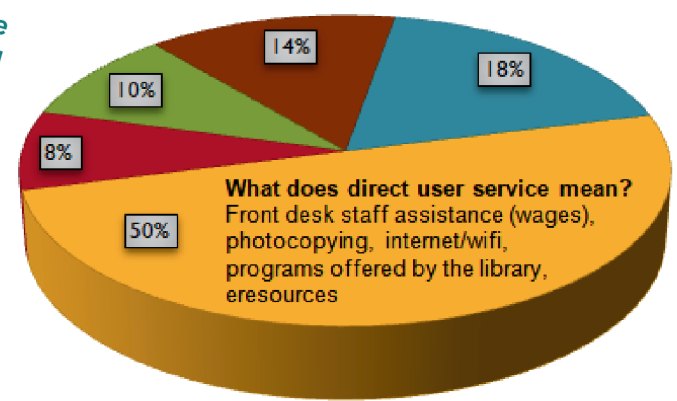
“ My personal experience has always been great. I have had two times I couldn't access books because of broken leg & live alone, the other time recently my husband was in palliative care & I couldn't get into library during library hours because I was staying by husband. Staff not only picked books out for me which were very good but even dropped them off at the nursing home. Exceptional service, above & beyond. ”



2023 Financial Information

Where did the money come from?	
Town (taxes)	\$603,700
Fees & Events	\$33,795
Reserves	\$29,654
Donations & Fundraising	\$19,858
Grants	\$25,428

How was the money spent?



■ Facility	■ Direct user service
\$130,200	\$353,838
■ Circulating Materials and assets	■ Service development
\$58,211	\$68,352
■ Admin & Consumables	
\$98,948	

Want to support your library? Here's how you can help:

- Volunteer at our fundraisers
 - Donate – we are a registered charity
 - Get a library card
 - Attend our events
 - Follow us on social media
 - Donate your used books for the book sale

Library Mission

To be a welcoming, upbeat community hub, embracing the quality of life for all, empowering everyone to reach their potential through access to resources and activities for relaxation and lifelong learning.

YOUR LIBRARY, YOUR DESTINATION TO DISCOVER AND UNCOVER LIFE'S POSSIBILITIES

