Some Results from 2024 _Com<u>m</u>unity Survey

I find the staff upbeat and interested in the patrons. The fact that so many new programmes have been introduced by the library staff is great. The staff is also open to suggestions about programmes and guest speakers.

I love the new librarian and live the new library is so live the The library is so staff. The library is so friendly and welcoming.

I love the library because it is an awesome place to come hang out with my friends. We always have an awesome time playing table tennis and coming here after school is always the highlight of our day.

I have said, many times, that materials offered by the Hanover Library far surpass those of where I used to live. The library there was considered new and "progressive", but their book selection did not come close to that of the Hanover Library; especially new releases and best sellers.

MESSAGE FROM THE BOARD

2024 was a banner year for the Hanover Public Library and our Board of Trustees would like to thank everyone who helped make it such a resounding success. Whether you were a donor, a volunteer or a participant at one of our many fundraising events, you have made a positive contribution to the life of our community.

The Hanover Public Library staff is exceptional. All of our surveys confirm that you appreciate their knowledge, professionalism and friendliness. Thank you, CEO Carolyn and Team! Our staff are continuing to work to make our community into a more inclusive and welcoming place.

A glance at our pamphlets will surprise you with the number of educational, cultural and skills-based programs available free of charge or at a very small fee. We deliver books and other resources to those who are unable to visit the library and monthly visits are made to Hanover's three long term care and retirement homes.

At a time when the accuracy of social media posts are questionable you can always visit the library for credible information. As a society we are only now beginning to understand the impact the social isolation and lockdowns of the pandemic had on the mental health of our community. Our library provides a friendly and supportive environment. It provides a place to warm up in the winter and a place to cool down in the summer.

Libraries are catalysts for community. It is here that we can develop a sense of community, a feeling of belonging in a world filled with loneliness. It's a place where we can talk to others and form friendships.

Come visit and be part of our library family.

HANOVER PUBLIC LIBRARY Annual Report 2024





Hot Happenings in 2024:

- Hired a new CEO/Chief Librarian
- Partnered with 70 local businesses and partners for programs, outreach and events
- Non-fiction refresh updating several sections of the non-fiction books
- Raised 39k from fundraisers and donations including the Book Sale and Hanging Basket Sale as well as introducing a Trivia Night and Ho Ho Homicide fundraiser
- Introduced snowshoes for Hanover Trails
- Started a seed library to combat food insecurity in the area - handed out over 2000 packets of seeds & partnered to assist with Hanover Good Food Boxes





2024 Statistics

3,518 library members
48,346 item checkouts
9,902 people attended events
4,034 people used a computer
53,803 visits to the library
14,881 online checkouts



2024

Financial Information





Where did the money come from?



Town (Taxes):	\$636,800
Fees & Events:	\$31 ,598
Donations & fundraising:	\$39,846
Reserve:	\$10,176
Grants:	\$26,087



BOARD MEMBERS for 2024

Brenda Booth Carol Hudson

Laurel Douma Ruth Linnen

Edwin Haas Jeannette Wilken

Kathi Maskell (chair)

Library Mission

To be a welcoming, upbeat community hub, embracing the quality of life for all, empowering everyone to reach their potential through access to resources and activities for relaxation and lifelong learning.



Want to support your library? Here's how you can help:

- Join our year-round volunteer group
- Donate we are a registered charity
- Get a library card find out what we offer
- Attend our events
- o Follow us on social media
- Donate your used books for the book sale