

Mission:

To be a welcoming upbeat community hub, embracing the quality of life for all, empowering everyone to reach their potential through access to resources and activities for relaxation and lifelong learning.

Financial Highlights:

Where The Money Came From

Town of Hanover :	\$ 524,400
Fees & Fundraising :	\$ 26,491
Reserve Funds :	\$ 0
Donations & Bequests :	\$ 16,541
Grants :	\$ 35,546

Where the Money Goes

Building Lease :	\$ 115,150
Consumables & Admin :	\$ 151,368
Service Development :	\$ 3,126
Materials & assets :	\$ 58,710
Direct User Service :	\$ 268,447

Impact:

Comment form:

Really appreciate being open in the evening for research and copying. Staff was most helpful.

About children's services:

I just want to send a HUGE thank you from our family. When you called to say the girls won gift boxes in the draw - we never expected this! They are so excited to read - it's like Christmas here! Thank you to you and the other staff members at the library for carefully selecting all of these great reads that our girls are buried in! You are such an amazing resource for our town.

From a new resident:

The library is by far better than the much larger one I just left behind. Love the Tweets!

Service Highlights:

In 2017 at the library...

77,469 Items Borrowed (76,178 in 2016)

25,763 Website Views (26,067 in 2016)

6,201 People came to Programmes (5,532 in 2016)

2,820 Library Open Hours (2,858 in 2016)

Social Media Reach: **90,330** Facebook & **1,641** Twitter interactions

5,691 Online items borrowed (4,476 in 2016)

Funding and Costs:

	2016	2017	Change
Town grant to supply library services	\$516,700	\$524,400	+1.5 %
Federal and provincial grants	\$28,756	\$35,546	+23.0 %
Library generated fees & fundraising	\$45,860	\$43,032	-6.0 %
Total revenues	\$592,664	\$602,978	+1.7 %
Local tax cost per resident	\$68.98	\$68.21	-77 cents/-1.1 %

Notes:

Local tax funding increased by less than inflation, but additional grant funding was awarded. Cost of wages increased by 2%, and materials increased 4.8 % (Consumer Price Index).

How you can help – Donate!

Message from the Library Board:

Passion for the placement of the Hanover Public Library at the heart of our community is strongly shared by trustees, staff and volunteers at the Library. This passion drives our team to consistently provide much sought-after resources and programs. Meaning different things to different people, the Library provides quality informational needs, facilitates intergenerational exchanges, sprinkles a bit of magical star dust among our youngest readers and brings in authors and other speakers to expand our horizons on topics as diverse as astronomy, community safety, funeral planning and gardening to name but a few subjects.

At the core of our mission is providing you, our users, with the very best of available resources and programs. We appreciate our Library users: you are the reason for the Library's existence and our staff go out of their way every day to show that, with professionalism and a smile.

None of this would be possible without the continued financial support of Hanover Town Council through local tax funding, those who donate to, or sponsor events at, the Library and the tireless contributions of our warm and resourceful staff and volunteers. With gratitude we thank you all.

Board Members:

Debera Flynn, Brenda Booth, Susan Sakal, Ed Pepler, Jenn Hillier, Jeanne Lisenchuk, Edwin Haas, Terry Leis, Steve Fitzsimmons

Hot Happenings in 2017:

- "Little Free Library" built & installed at P&H
- New computer session login system
- "55+ Games" hosted MahJongg & Scrabble
- "Culture Days" events provided
- Self-checkout system tested
- "Frankie Flowers" gardening show hosted
- First email newsletter produced
- Hanging Basket Sale fundraiser
- "Charlotte Gray" author event presented
- Regular drop-in computer help by William
- Guest for a night at Hanover Raceway

You can help!

Donate, or leave a bequest to Hanover Public Library. We are a registered charity.