

OBTAINING YOUR COVID-19 ENHANCED VACCINE CERTIFICATE (QR CODE)

Note: Providing a copy of your vaccine receipt and identification will still remain valid proof of identification for the purpose of entering a facility where it is required.

1. Visit <https://covid19.ontariohealth.ca/>
2. Click the checkbox to confirm you accept the Terms of Use

To download your enhanced vaccine certificate or book your vaccine appointment

I confirm that I read, understood, and accept the [full Terms of use.](#)

3. Click the "Download your enhanced vaccine certificate" button

To download your enhanced vaccine certificate or book your vaccine appointment

I confirm that I read, understood, and accept the [full Terms of use.](#)

[Download your enhanced vaccine certificate or book your vaccine appointment](#)

4. You may be placed in a virtual lineup. Wait until the system notifies you that it is your turn, or come back at a later time to try again.

You are now in line for COVID-19 vaccination services

We are using a virtual queue to limit the number of people using the website at the same time. This is to give you the best online experience possible.

Thank you for your patience.

Vaccine help

You can visit the [vaccine support page](#)

Your number in line: 5385396
Number of users in line ahead of you: 2013
Expected arrival time on the website: 1:28 PM EST
Your estimated wait time is: 1 minute

5. Follow the prompts on the screen to provide the following details:
- Green Health Card Number
 - 2-letter version code
 - 9-character code on the back of your health card
 - Date of Birth
 - Postal Code

6. Review to ensure you've entered your information correctly then click "Continue"

Enter your information

Green health card number (required)
Enter the 10-digit number with no dashes or spaces

[See example](#)

2-letter version code (required)

[See example](#)

9-character code on the back of the health card (required)

[See example](#)

Date of birth (required)
YYYY-MM-DD

Postal code (required)
If you moved recently and tried your new postal code but failed to continue, try using your previous postal code.
Example: A2A 2A2

Review the information you entered before continuing.

7. Select the Proof of Vaccination Service

Choose a service

Proof of vaccination
Download and view enhanced vaccine certificates for your COVID-19 vaccinations

8. Click “Download your enhanced vaccine certificate”



9. A PDF file will be displayed containing your personalized vaccine information, including a QR code. You can:

- **Print it** – try not to fold or crease the QR code portion of the certificate or it may become unreadable
- **Save it** to your computer or smart phone as a PDF
- **Email it** to yourself
- Save it to your Apple Health app (for Apple devices with iOS 15 or later only)
 - Open your iPhone camera
 - Point the camera at the QR code. Once the QR code is in focus and centered on your screen, your phone will scan it automatically.
 - Once your phone scans the code, save it to your Apple Health app.

10. Present your printed or electronic enhanced vaccine certificate at facilities where it is required. Some facilities will scan your personalized QR code.

Having issues?

Go to [Ontario.ca/vaccine-proof-help](https://ontario.ca/vaccine-proof-help) for assistance.

Don't have a printer or smart phone?

- Call the Provincial Vaccine Contact Centre to get your enhanced vaccine certificate in the mail. 1-833-943-3900 (available from 8 a.m. to 8 p.m. 7 days a week).
- Get help locally:
 - Visit your local library
 - Visit a Service Ontario office
 - Ask a trusted friend, colleague, or family member